

TOWN OF AKRON

206 WEST ROCHESTER STREET, AKRON, IN 46910
OFFICE: (574) 893-4123 FAX: (574) 893-4360
WWW.AKRONINDIANA.COM

MARCH 23, 2020

EFFECTIVE TUESDAY, MARCH 24TH, THE AKRON MUNICIPAL UTILITIES BILLING/CUSTOMER SERVICE OFFICE WILL BE TEMPORARILY SUSPENDING BOTH IN-PERSON SERVICES AND IN-PERSON UTILITY PAYMENTS UNTIL FURTHER NOTICE.

WE APOLOGIZE FOR ANY INCONVENIENCE THIS MAY CAUSE; HOWEVER, THIS ACTION IS NECESSARY TO LIMIT THE POSSIBLE SPREAD OF COVID-19 AND TO PROTECT OUR CUSTOMERS AND EMPLOYEES.

CUSTOMERS ARE ENCOURAGED TO UTILIZE ONE OF THE FOLLOWING ALTERNATIVE PAYMENT OPTIONS:

- ❖ ONLINE WITH A VISA, MASTERCARD OR DISCOVER CARD AT WWW.AKRONINDIANA.COM. CLICK THE PAYGOV LINK LOCATED AT THE BOTTOM OF THE WEBPAGE.
- ❖ BY CHECK: MAILED TO OUR OFFICE AT 206 W. ROCHESTER ST, AKRON, IN 46910
- ❖ THE DROP BOX ACCESSED FROM THE ENTRANCE TO THE TOWN BUILDING. IF CHOOSING TO DROP OFF A CASH PAYMENT AT THE BOX, THE EXACT CHANGE IS NOT REQUIRED AND ANY OVERAGE WILL BE CREDITED TO THEIR ACCOUNT.

GOVERNOR HOLCOMB ISSUED AN EXECUTIVE ORDER 20-05 THAT CHARGING PENALTIES OR DISCONNECTING SERVICES IS TEMPORARILY SUSPENDED DUE TO THE CORONAVIRUS. PLEASE NOTE YOU WILL STILL BE RESPONSIBLE FOR PAYING YOUR BALANCE IN FULL ONCE THE PANDEMIC IS OVER.

CUSTOMER WITH QUESTIONS OR NEEDING OTHER ASSISTANCE ARE ENCOURAGED TO CALL 574-893-4123 FROM 9:00 AM TO 4:00 PM WEEKDAYS, OR TO EMAIL CLERKTREASURER@AKRONINDIANA.COM.

THANK YOU,


REBECCA A. HARTZLER, CLERK-TREASURER